

From VA Regional Office Manila,

Veterans should use the WaitWhile application (<https://v2.waitwhile.com/book/vamanila>) in scheduling virtual online meetings to setup conversations with the Public Contact Representatives. Our Regional Office is not yet open to the public and we would like our Veterans to use more of the WaitWhile application rather than visiting the VA Manila Office to drop off documents in the CAC/guard area. We cannot accommodate too many visitors in the CAC area and there is only limited seating. We are following social distancing protocol in the US Embassy. (if you experience problems with the link or cannot make contact please come to the RAO, NOTE THIS IS NOT USED FOR THE CLINIC)

Manila VA Regional Office

is pleased to announce that you can now schedule a telephonic or virtual appointment for your benefit needs.

Use the website link to schedule your appointment online:

<https://v2.waitwhile.com/book/vamanila>

A representative will contact you on the date and time you scheduled. You do not need to be physically present in our office.

Alternative ways to reach us:

- ONLINE INQUIRY: <https://iris.custhelp.va.gov/app/ask>
- ONLINE SUBMISSION: <http://www.va.gov> (sign in with DS Logon, My HealtheVet, or ID.me)
- PHONE: #MyVA (#6982) or 028-550-3888, Toll Free 1-800-1888-5252, Option 1 for Regional Benefits Office (Mondays-Fridays 8:00 am to 03:00 pm)
- FAX: 028-550-3942 (with domestic long-distance charges); #MyVA (#6982) or 1-800-1888-5252 and dial 3942 once you hear the voice prompt (no domestic long-distance charges)
- MAIL: Department of Veterans Affairs Claim Intake Center PO Box 4444 Janesville, WI 53547-4444
- OTHER VA NUMBERS:
 - Manila Outpatient Clinic, #MyVA (#6982) or 028-550-3888, Option 2
 - VES Exams, #MyVA (#6982) or 028-550-3888, Option 3
 - FMP-PHONE, #MyVA (#6982) or 028-550-3888, Option 4
 - FMP-FAX, 028-550-3943 (with domestic long distance charges); #MyVA (#6982) or 1-800-1888-5252 and dial 3943 once you hear the voice prompt (no domestic long distance charges)
 - Other U.S. VA Toll Free Numbers, #MyVA (#6982) or 028-550-3888, Option 5

VA Manila Regional Office: <https://www.benefits.va.gov/manila/>

VA Website: <http://www.va.gov>

VA Forms: <https://www.va.gov/vaforms/default.asp>

Online VA Federal Benefits Book: https://www.va.gov/opa/publications/benefits_book.asp

Updated 12/28/2020

Happy New Year!

Constance Santos

Change Management Agent/Training Manager

US Department of Veterans Affairs

Manila Regional Office

011-632-85503882

[V2.WAITWHILE.COM](https://v2.waitwhile.com)

Waitwhile - The World's Smartest Free Waitlist app

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