

U.S. Embassy Manila, Philippines
U.S. Consular Agency Cebu, Philippines

January 10, 2022

Health Alert: Embassy to reschedule U.S. passport and Consular Report of Birth appointments

January 11-14, 2021

Location: Philippines

Event: To ensure the health and safety of our clients and our staff, the U.S. Embassy in Manila is canceling all non-emergency appointments for U.S. passports and Consular Reports of Birth Abroad through Friday, January 14. All appointments will be rescheduled.

The current surge in COVID cases has impacted our operations, and as a result we are working with significantly reduced staffing levels and can only accommodate applicants with urgent travel needs in the next two weeks.

Actions to take:

- If you are traveling within the next two weeks, please email us at ACSInfoManila@state.gov and we will schedule you for an appointment at the Embassy. Please write “Emergency Passport” in the subject line of your email and include a copy of your itinerary. We may request that you provide proof of your urgent travel plans.

- Comply with measures to prevent the spread of COVID-19, including your Local Government Unit's (LGU) instructions, travel restrictions, and health measures. If you are unable to attend your appointment due to LGU restrictions, please cancel your appointment or request to be rescheduled by emailing ACSInfoManila@state.gov. There is no penalty for canceling an appointment in these circumstances, and you will be able to reschedule at a later date.

- Do not come to the Embassy or Consular Agency if you feel sick or are experiencing any COVID-19 symptoms. Instead, please cancel your appointment and reschedule for a later date.
 - Monitor the Embassy's COVID-19 information page for updates.
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Assistance:

U.S. Embassy Manila: +63 (2) 5301-2000; ACSInfoManila@state.gov

State Department – Consular Affairs: 888-407-4747 or 202-501-4444

Philippines Country Specific Information

Enroll in the Smart Traveler Enrollment Program (STEP) to receive Alerts

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